



Clinical Indemnity Scheme

Open communication when things go wrong in healthcare. Venue- Farmleigh, 17th November 2009.

<u>Time</u>	<u>Seminar</u>	<u>Facilitator/ Speaker</u>
8.45-9.00	Registration for attendees	
9.15- 9.30	Opening address and introduction of Chair.	Dr. Ailis Quinlan- Head of the Clinical Indemnity Scheme.
9.30-10.00	The International perspective.	Dr. Jane Cowan- UK based Independent Medico- Legal Adviser.
10.00-10.30	Mediation in Medical Disputes- The views of the Law Reform Commission.	Mrs Justice Catherine McGuinness President, of the Law Reform Commission.
10.30- 10.45	Questions & Answers	Panel
10.45- 11.00	Break	Break
11.00-11.30	The Patient's perspective.	Carol Mullins- Patient Advocacy Co-ordinator- AMNCH
11.30- 12.00	The Clinician's perspective.	Dr. Paul Browne- Consultant Haematologist St. James's hospital
12.00- 12.15	Questions & Answers	Panel
12.30-1.30	LUNCH	Lunch
1.30-2.00	The Chief Executive's perspective.	Lorcan Birthistle CE of Our Lady's Children's Hospital, Crumlin
2.00-2.30	When things go wrong- the human factor.	Barbara Lynch- Staff Counsellor, Beaumont hospital
2.30-3.00	Report of the joint CIS/ HIQA survey- "When things go wrong-Driving learning while supporting patients, families and clinicians"	Hilary Coates, Head of Safety and Learning. Health Information and Quality Authority (HIQA)
3.00- 3.30	Questions & Answers	Panel
3.30	Close of seminar	