

# Medical Device Alert

## Action

Ref: MDA/2010/018 Issued: 09 March 2010 at 11:00

### Device

All models of mobile hoists, ceiling hoists and bathing lifts manufactured by Joerns Healthcare Ltd.

Problem	Action
Lack of maintenance and inspection of these devices could lead to the occupant falling and being seriously injured.	Ensure that systems are in place for regular inspection and maintenance of all hoists, in accordance with the manufacturer's instructions.
Action by	
All those involved in the provision, prescription, use and maintenance of these hoists. In particular: equipment store managers, nursing home managers, nurses, moving and handling staff, occupational therapists, care staff and maintenance staff and contractors.	
CAS deadlines	Contact
Action underway: 23 March 2010 Action complete: 10 May 2010	<p><b>Manufacturer</b> Customer Services Department Joerns Healthcare Ltd</p> <p>Tel: 01384 446 622 Fax: 01384 446 601 E-mail: <a href="mailto:info@joerns.co.uk">info@joerns.co.uk</a></p>

## Device

Prior to 2007, when Joerns Healthcare Ltd took over manufacture of these hoists and lifts, they were manufactured by Oxford Ltd, Parker Baths Ltd and Sunrise Medical Ltd and may be labelled accordingly.

## Problem

The MHRA has received a small number of reports involving the detachment of spreader bars on Oxford hoists during use due to the hoists not being maintained in accordance with the manufacturer's instructions. No serious injury has yet been reported but there is clearly the potential for this to occur.

The instructions for use (IFU) supplied by Joerns Healthcare state that the hoist must be maintained by an authorised service dealer on a six-monthly basis. Planned preventative maintenance (PPM) includes checks for wear on the spreader bar mounting and other moving parts.

Joerns Healthcare issued a [Field Safety Notice \(FSN\)](#) in November 2009 to remind all users and service providers of their responsibilities when using and maintaining any of their products. This FSN includes checks on the spreader bar to be carried out during PPM in addition to any inspections carried out under the Lifting Operations and Lifting Equipment Regulations (LOLER). However, the manufacturer cannot be sure that all relevant people received their FSN, so the MHRA has issued this alert.

The IFU are also available from the Joerns Healthcare website [www.joerns.co.uk](http://www.joerns.co.uk)

## Distribution

This MDA has been distributed to:

- NHS trusts in England (Chief Executives)
- Care Quality Commission (CQC)
- HSC trusts in Northern Ireland (Chief Executives)
- NHS boards in Scotland (Chief Executives)
- NHS boards and trusts in Wales (Chief Executives)
- OFSTED
- Primary care trusts in England (Chief Executives)
- Social services in England (Directors)
- Social services in Scotland (Directors)

### Onward distribution

Please bring this notice to the attention of all who need to know or be aware of it. This may include distribution by:

#### Trusts to:

CAS and SABS (NI) liaison officers for onward distribution to all relevant staff including:

- All wards
- Equipment store managers
- Maintenance staff and contractors
- Moving and handling co-ordinators
- Nurses
- Nursing executive directors
- Occupational therapists
- Physiotherapists
- Risk managers

#### Care Quality Commission (CQC) (England only) to:

The MHRA considers this information to be important to:

- Care homes providing nursing care (adults)
- Care homes providing personal care (adults)
- Domiciliary care providers
- Further education colleges registered as care homes
- Hospices
- Hospitals in the independent sector
- Nursing agencies

**OFSTED to:**

The MHRA considers this to be important to:

- Educational establishments with facilities for the disabled
- Residential special schools

**Primary care trusts to:**

CAS liaison officers for onward distribution to all relevant staff including:

- Community hospitals
- District nurses
- Equipment store managers
- Maintenance staff and contractors
- Moving and handling co-ordinators
- Nurses
- Occupational therapists
- Palliative care team
- Physiotherapists
- Risk managers

**Social services to:**

Liaison officers for onward distribution to all relevant staff including:

- Care at home staff
- Care management team managers
- Community care staff
- Equipment store managers
- In-house domiciliary care providers (personal care services in the home)
- In-house residential care homes
- Moving and handling co-ordinators
- Occupational therapists

## Contacts

**Manufacturer**

Customer Services Department  
Joerns Healthcare Ltd  
High Street  
Wollaston  
West Midlands DY8 4PS

Tel: 01384 446 622

Fax: 01384 446 601

E-mail: [info@joerns.co.uk](mailto:info@joerns.co.uk)

## England

If you are in England, please send enquiries about this notice to the MHRA, quoting reference number **MDA/2010/018** or **2009/007/022/401/003**.

Jonathan Smith or Emma Rooke  
Medicines & Healthcare products Regulatory Agency  
Centre for Assistive Technology  
241 Bristol Avenue  
Bispham  
Blackpool FY2 0BR

Tel: 01253 596 000

Fax: 01253 596 177

E-mail: [bav@mhra.gsi.gov.uk](mailto:bav@mhra.gsi.gov.uk)

### How to report adverse incidents

Please report via our website <http://www.mhra.gov.uk>

Further information about **CAS** can be found at <https://www.cas.dh.gov.uk/Home.aspx>

## Northern Ireland

Alerts in Northern Ireland will continue to be distributed via the NI SABS system.

Enquiries and adverse incident reports in Northern Ireland should be addressed to:

Northern Ireland Adverse Incident Centre  
Health Estates Investment Group  
Room 17, Annex 6  
Castle Buildings  
Stormont Estate  
Dundonald BT4 3SQ

Tel: 028 9052 3704

Fax: 028 9052 3900

E-mail: [NIAIC@dhsspsni.gov.uk](mailto:NIAIC@dhsspsni.gov.uk)

<http://www.dhsspsni.gov.uk/index/hea/niaic.htm>

### How to report adverse incidents in Northern Ireland

Please report directly to NIAIC, further information can be found on our website <http://www.dhsspsni.gov.uk/niaic>

Further information about **SABS** can be found at <http://sabs.dhsspsni.gov.uk/>

## Scotland

Enquiries and adverse incident reports in Scotland should be addressed to:

Incident Reporting and Investigation Centre  
Health Facilities Scotland  
NHS National Services Scotland  
Gyle Square  
1 South Gyle Crescent  
Edinburgh EH12 9EB

Tel: 0131 275 7575

Fax: 0131 314 0722

E-mail: [nss.irc@nhs.net](mailto:nss.irc@nhs.net)

<http://www.hfs.scot.nhs.uk/online-services/incident-reporting-and-investigation-centre-irc/>

## Wales

Enquiries in Wales should be addressed to:

Dr Sara Hayes  
Senior Medical Officer  
Medical Device Alerts  
Welsh Assembly Government  
Cathays Park  
Cardiff CF10 3NQ

Tel: 029 2082 3922

E-mail: [Haz-Aic@wales.gsi.gov.uk](mailto:Haz-Aic@wales.gsi.gov.uk)

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