



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

Patient Safety **1** First
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Implementation of the National Early Warning Score and associated Education Programme

Avilene Casey

National Implementation – Provided “train the trainer”
programme to sites identified as early implementer
locations and associated sites willing to participate
Numbers of Compass Trainers for regions by July 4th 2011
(approx)

HSE West – 50

South – 16

North East - 16

Dublin Mid Leinster – 32

This has created a pool of trainers who can assist
implementation in other locations

Some sites have EWS and deteriorating patient education
programme their trainers happy to convert to Compass
&MEWS

Collaboration and support across sites essential

The Compass Programme can be delivered by suitably qualified staff
eg

Current Deteriorating Patient Trainers

Centres of Nursing and Midwifery Education

Resuscitation Training Officers

Doctors

Practice Development Co-ordinators

Critical Care Staff

Competent staff willing and seeking an opportunity



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Future Plans:

Master classes later in the year

1. Sites who have implemented similar training
2. Sites who have not engaged in similar training previously

Creating a climate for change

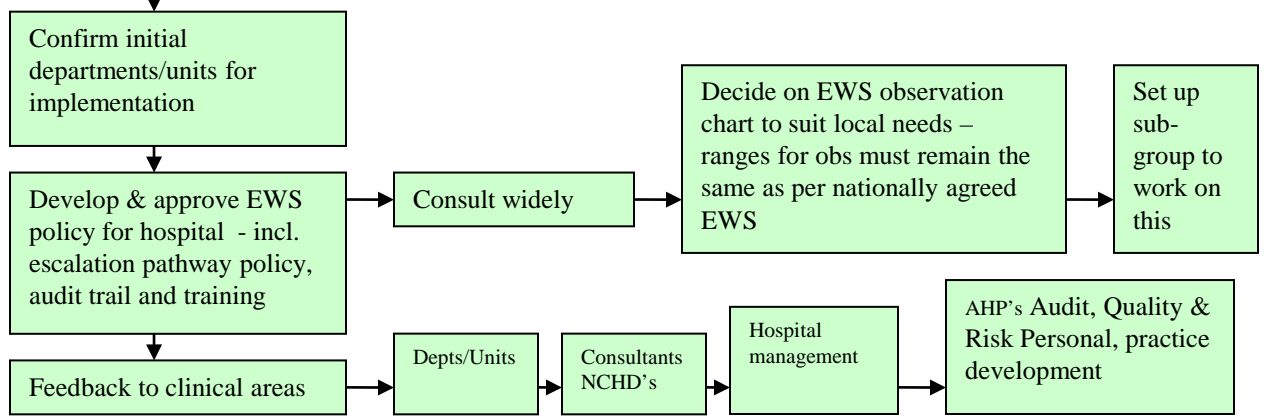
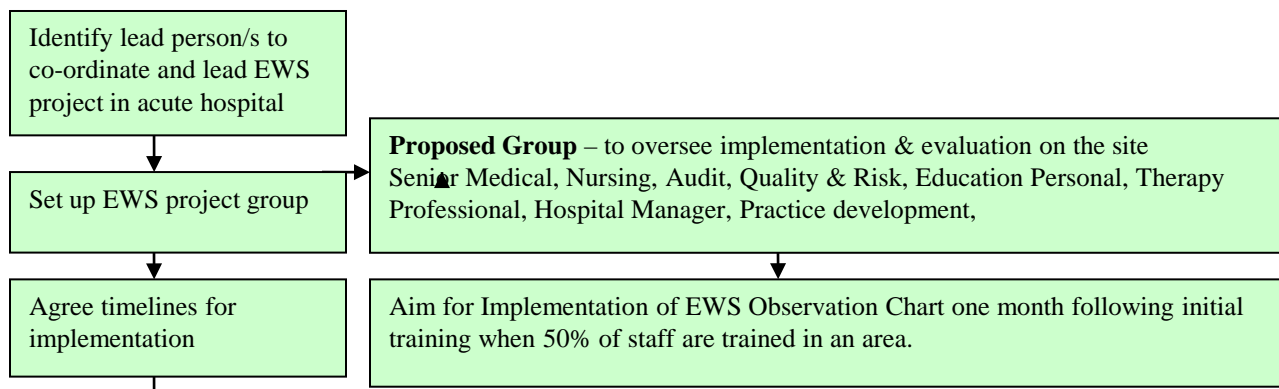
- Increase urgency - HIQA, adverse incidents
- Build Guiding Team – powerful coalition
- Get the vision right-multidisciplinary approach, values and attitudes

Engaging & Enabling the organisation

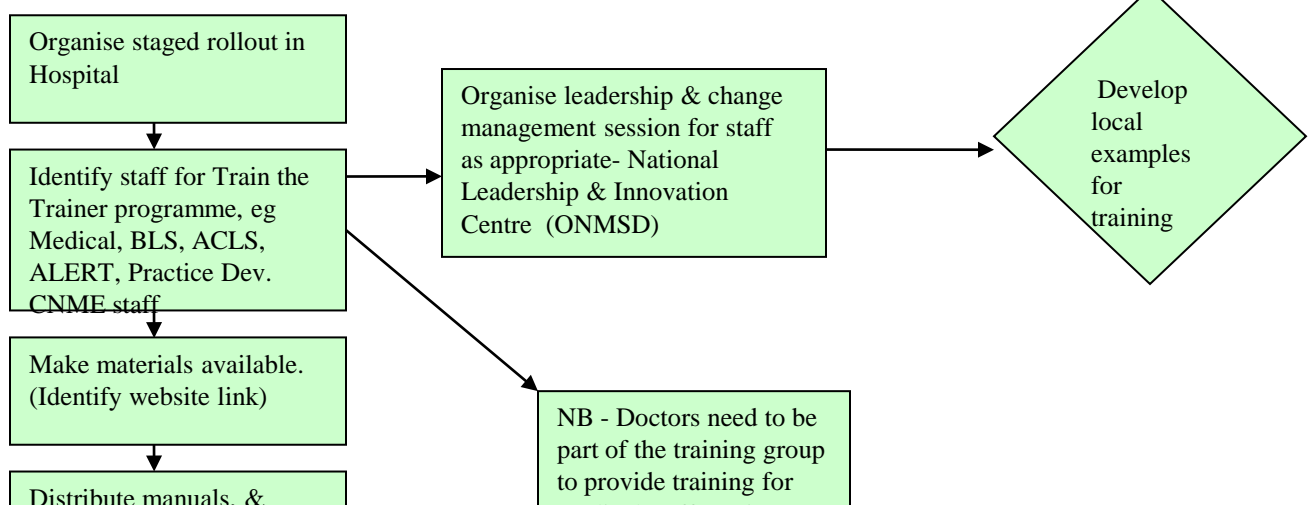
- Communication for buy in - craft consistent & relevant key messages
- Enable action - remove barriers, challenge personal loyalties
- Create short term wins - foster innovation, create forum for collaboration

Implementing & sustaining the change

- Don't let up, senior management commitment, demonstrate change achieved, harness interdepartmental rivalry, ensure resources, acknowledge achievements, combat complacency
- Make it stick - internal audits, reaffirm vision, support staff to prevent “deselection”



Training, Implementation, Audit and Evaluation Stage





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Other elements to be implemented nationally and locally

- Audit – national collation of data, evidence of variance, opportunities for improvement. Issues such as compliance, accuracy, utilisation of protocol, patient outcomes
- Research – National initiative need to create an evidence base international credibility
- Governance – National/local evaluation, change
- I.T – development of tools to support above
- Communication – ongoing, variety channels, key messages, feedback to inform ongoing implementation.

Co-operation, Innovation, Good leadership and
Sharing between sites will be key to successful
implementation of the
Compass Programme & MEWS



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Thank You